

RESOURCES

AGENCY	RESPONSIBILITIES	CONTACT INFORMATION
CA Contractors State License Board	Licenses & Regulates 43 classifications of contractors and home improvement sales.	Toll-Free 1-800-321-2752 www.cslb.ca.gov
CA Department of Consumer Affairs	Licenses & Regulates various professions including doctors, dentists, contractors, funeral and cemetery providers, auto repair technicians and repair shops, and cosmetologists.	Toll-Free 1-800-952-5210 www.dca.ca.gov
CA Department of Corporations	Licenses & Regulates broker-dealers, investment advisors; securities, franchises, off-exchange commodities; independent escrow agents; payday loans, consumer, and commercial loans, mortgage bankers, and check sellers.	Toll-Free 1-866-ASK-CORP or (275-2677) TTY: 1-800-735-2922 www.corp.ca.gov
CA Department of Insurance	Licenses & Regulates insurance companies, agents, and brokers, viatical settlements, annuities.	Toll-Free 1-800-927-HELP or (927-4357) www.insurance.ca.gov
CA Department of Justice -- Office of the Attorney General	Oversees charities and commercial fundraisers, medical fraud, sweepstakes, mail fraud, and identify theft.	Toll-Free 1-800-952-5225 www.caag.state.ca.us Identity Theft Victims Toll-Free 1-888-880-0240

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CA Department of Real Estate	Licenses & Regulates real estate brokers, real estate salespeople, and real estate mortgage lender/broker activities.	(559) 445-5009 – Fresno (213) 620-2072 – Los Angeles (510) 622-2552 – Oakland (619) 525-4192 – San Diego www.dre.ca.gov
CA Department of Social Services	Provides information about social services, including cash aid, food, transportation, housing, health, residential care, day care, foster care, adoption, disaster services, refugee services, and in-home care.	www.dss.cahwnet.gov
CA Department of Veterans Affairs (CDVA)	Provides benefits and services to CA veterans, including benefits to dependents and survivors.	Toll-Free 1-800-952-5626 www.cdva.ca.gov
CA Employment Development Department (EDD)	Offers Transition Assistance Program (TAP) to help servicemembers transition back into the civilian workforce. Classes are conducted at most military installations in California and are open to all military branches.	To locate the EDD office nearest you, see listing in the white pages under State Government. www.edd.ca.gov
Financial Industry Regulatory Authority (FINRA)	Licenses & Regulates individuals and firms dealing in securities, equities, bonds, securities futures, and options. Also establishes rules and conducts audits.	Toll-Free 1-800-289-9999 www.finra.org

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Investor Protection Trust	Provides impartial, non-commercial information about investing.	www.investorprotection.org
Military One Source	A 24/7 resource for military servicemembers, spouses & families.	Toll-Free 1-800-342-9647 www.militaryonesource.com
Save and Invest (FINRA Office of Investor Education)	Designed for servicemembers and their families; information includes financial calculators and how to make wise financial decisions.	www.saveandinvest.org
U.S. Department of Defense (DOD) Community Relations	Up-to-date information for servicemembers and their families. Contains an extensive directory of programs dedicated to helping servicemembers and their families (located under the “Support for Our Troops” section).	www.defenselink.mil www.ourmilitary.mil
U.S. Department of Veterans Affairs (VA)	Provides information, benefits, and services to U.S. servicemembers, their families, veterans, dependents, and survivors.	VA Benefits Toll-Free 1-800-827-1000 TDD: 1-800-829-4833 www.va.gov
U.S. Federal Trade Commission (FTC)	Provides consumer protection against abusive lending, truth in lending, credit cards, identity theft, franchises, businesses, telemarketing, funerals and cemeteries.	Toll-Free 1-877-FTC-HELP or (382-4357) www.ftc.gov

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U.S. Government Official Web Portal	Provides links to hundreds of official governmental websites with important information and services for military and veterans, including identity theft, benefits, and consumer protection.	www.usa.gov Military Identity Theft www.usa.gov/veteransinfo
U.S. Internal Revenue Service (IRS)	Provides information on legitimate charities, tax-related fraud schemes, fraudulent federal tax returns, and other information.	Charities Information Hotline Toll-Free 1-877-829-5500 Hotline to report Tax Fraud Toll-Free 1-800-829-0433 www.irs.gov
U.S. Securities and Exchange Commission (SEC)	Licenses and Regulates national securities exchanges (NYSE and NASDAQ), investment companies (e.g. mutual funds) and investment advisors (managing over \$25M in client assets).	Toll-Free 1-800-732-0330 www.sec.gov
Vets Centers	207 community-based counseling centers, staffed by multi-disciplinary teams, many of whom are combat veterans themselves.	Vets Centers 1-800-905-4675 (Eastern) 1-866-496-8838 (Pacific) www.va.gov