



Do You Think...

You Have Been a Victim of Fraud?

You Have Been Scammed?

Help us protect Californians from unlicensed or fraudulent consumer transactions.

How to File a Complaint with the California Department of Business Oversight:

- 1 Call us toll-free 1-866-275-2677 to have a complaint form mailed to you
- 2 Download the complaint form from our website. For the fastest response, we recommend filing online www.dbo.ca.gov/consumers
- 3 Summarize your complaint and provide all relevant information that may assist us in understanding and resolving your complaint
- 4 Provide copies of all documents supporting your complaint (do not send originals or Social Security number or any other sensitive information)

Mail the complete and signed complaint form to:

California Department of Business Oversight
Consumer Services Office
1515 K Street, Suite 200
Sacramento, CA 95814

