



COMPLAINT REGARDING UNLICENSED MONEY TRANSMITTER

Information Regarding Unlicensed Money Transmitter

Name and Office Address

Telephone _____

Contact Person _____

Your Personal Information

Your Name and Address

Your Email Address _____

Your Telephone _____

Your Fax number _____

Your Employer _____

How and when did you become aware of this money transmitter? Describe everything you personally observed about the conduct of its money transmission business. Submit copies of the following documents with this form: receipts, advertisements, photographs of money transmitter's offices and brochures that show the person or company complained of is engaged in the business of transmitting money.

Are you willing to appear in court to testify to the foregoing? Yes No

Your Signature _____ Date _____

Please complete and mail this form and related documents to the address below.

Department of Financial Protection and Innovation
Attn: Consumer Services
2101 Arena Blvd
Sacramento, CA 95834
Email: consumer.services@dfpi.ca.gov
Phone#: 1-866-275-2677

UNLICENSED MONEY TRANSMITTER COMPLAINT

DFPI’s Privacy Notice on Collection

DFPI Collects and Uses Personal Information: The DFPI collects the information requested on this form as authorized by Financial Code sections 453, 454, 455 and 2039(e). The DFPI uses this information to obtain information about potential unlicensed money transmitter companies that might be operating in the state of California. Use of the personal Information DFPI collects is subject to limitations contained in the Information Practices Act of 1977 and other applicable state and federal laws.

Providing Personal Information Is Voluntary: You do not have to provide the personal information requested. If you do not want to provide personal information, such as your name, home address or home telephone number, you may remain anonymous. However, we may not be able to contact you or help resolve your issue.

When providing information or documents, please do not include unrequested personal information such as a Social Security number, driver’s license number, or financial information.

DFPI May Disclose Your Personal Information: We may share your personal information with other state departments, the federal government or law enforcement. Your personal information may also be disclosed:

- In response to a Public Records Act request, as allowed by the Information Practices Act.
- To another governmental agency as required by state or federal law.
- In response to a court or administrative order, a subpoena or a search warrant.

Your Access to Your Personal Information: You may review the records maintained by DFPI that contain your personal information. To request access, contact: DFPI Privacy Officer, 2101 Arena Blvd, Sacramento, CA 95834, (866) 275-2677.